



Improved Surgeon Satisfaction

High surgeon satisfaction is paramount to ApolloMD. We survey the surgeons twice a year to collect feedback on perceived level of service. Any negative trends are addressed with constructive ways to provide better care for our patients and take care of the surgeons.

The below surveys from two of ApolloMD's partner facilities reflect the improvements across a variety of factors.

5665 New Northside Dr.
Suite 320
Atlanta, Georgia 30328

P: 770.874.5424
E: Bryan@apolloomd.com

www.apolloomd.com

Case Study – Improved Surgeon Satisfaction

January- July 2007 vs. July – December 2007

Survey Questions	<u>Cobb</u>			<u>Douglas</u>		
	PreApollo	Post	Improvement	PreApollo	Post	Improvement
Consults and Preop Evaluation	7.0	7.7	10%	9.0	9.5	6%
Acute Pain Service	4.0	8.1	103%	6.3	8.6	38%
Communication	7.0	7.6	9%	9.8	9.8	1%
Anesthetists	9.0	9.1	1%	8.0	8.5	6%
Anesthesiologists	6.5	7.6	17%	9.0	9.2	2%
Attitude/Professionalism	6.5	7.8	20%	9.0	9.3	3%
Timeliness	5.4	7.6	41%	9.0	9.0	0%
Patient Interaction Skills	6.8	7.7	13%	9.3	9.8	5%
Surgeon Perceived Improvement		85% yes			100% yes	