

## Improved Hospital Metrics

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In January 2007, ApolloMD partnered with Vista Health in Waukegan, Illinois. Upon implementation of the ApolloMD model, physician productivity doubled. The physicians were motivated to work more efficiently, the byproduct of which was a shorter wait time for patients and a reduced overall length of stay (LOS). Prior to ApolloMD, Vista had an unusually high "LWBS" rate, or rate of patients who left prior to treatment. Through implementation of the ApolloMD model, these rates dropped significantly. Volumes in the ED increased, illustrating the community's improved perception of the hospital. In addition, the hospital's bottom line was improved through the capture of patients who otherwise would have sought treatment elsewhere. Through implementation of the ApolloMD model, Vista has been able to "do more with less" and has continued to satisfy the growing ER demand in Waukegan.

### ApolloMD Results

Provider Productivity	 By 62%
Wait Time	 By 57%
LOS	 By 31%
LWOT	 By 80%



**One extraordinary physician can make an E.R. great.  
We have 19.**

At Vista Health System, we're setting the bar in emergency medicine. We have ten conveniently located Emergency Departments, each with advanced technology, experienced staff, and our best doctors in the national average. And thanks to the hands-on leadership and recruitment efforts of our new Medical Director, **Ken Oates, M.D.** - former EMS Director and Associate Professor at one of Chicago's leading academic institutions - Vista proudly offers the expert services of 19 highly skilled, board-certified emergency physicians. When you or someone you love needs immediate medical care, Vista Health System is the obvious choice. To learn more about our exceptional E.R. team and receive your free copy of our DVD, call 847.302.4266.



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